
**Information technology — Service
management —**

**Part 2:
Code of practice**

*Technologies de l'information — Gestion de services —
Partie 2: Code de bonne pratique*

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Contents

Page

| | |
|---|-----------|
| Foreword | v |
| Introduction..... | vi |
| 1 Scope | 1 |
| 2 Terms and definitions | 2 |
| 3 The management system | 2 |
| 3.1 Management responsibility | 2 |
| 3.2 Documentation requirements | 2 |
| 3.3 Competence, awareness and training | 3 |
| 3.3.1 General | 3 |
| 3.3.2 Professional development | 3 |
| 3.3.3 Approaches to be considered | 3 |
| 4 Planning and implementing service management | 4 |
| 4.1 Plan service management (Plan) | 4 |
| 4.1.1 Scope of service management | 4 |
| 4.1.2 Planning approaches | 4 |
| 4.1.3 Events to be considered | 5 |
| 4.1.4 Scope and contents of the plan | 5 |
| 4.2 Implement service management and provide the services (Do) | 6 |
| 4.3 Monitoring, measuring and reviewing (Check) | 6 |
| 4.4 Continual improvement (Act) | 6 |
| 4.4.1 Policy | 6 |
| 4.4.2 Planning for service improvements | 7 |
| 5 Planning and implementing new or changed services | 7 |
| 5.1 Topics for consideration | 7 |
| 5.2 Change records | 7 |
| 6 Service delivery processes | 8 |
| 6.1 Service level management | 8 |
| 6.1.1 Service catalogue | 8 |
| 6.1.2 Service level agreements (SLAs) | 8 |
| 6.1.3 Service level management (SLM) process | 10 |
| 6.1.4 Supporting service agreements | 10 |
| 6.2 Service reporting | 10 |
| 6.2.1 Policy | 10 |
| 6.2.2 Purpose and quality checks on service reports | 11 |
| 6.2.3 Service reports | 11 |
| 6.3 Service continuity and availability management | 11 |
| 6.3.1 General | 11 |
| 6.3.2 Availability monitoring and activities | 12 |
| 6.3.3 Service continuity strategy | 12 |
| 6.3.4 Service continuity planning and testing | 12 |
| 6.4 Budgeting and accounting for IT services | 13 |
| 6.4.1 General | 13 |
| 6.4.2 Policy | 13 |
| 6.4.3 Budgeting | 14 |
| 6.4.4 Accounting | 14 |
| 6.5 Capacity management | 14 |
| 6.6 Information security management | 15 |
| 6.6.1 General | 15 |
| 6.6.2 Identifying and classifying information assets | 15 |
| 6.6.3 Security risk assessment practices | 15 |